

White: Thank you for calling Quick Supply. Mary White speaking. How may I help you?

Kawamoto: Hello, this is Mr. Kawamoto from ABC Designs. I received and read the price list you sent us the other day. I'd like to place an order.

White: Thank you, Mr. Kawamoto. I can take your order with this call. Before I take your order, may I ask if you have read and agreed to the terms of business?

Kawamoto: Yes, I have.

White: Thank you. Could you tell me the item number and quantity of the products you'd like to order?

Kawamoto: I'd like two of TB053921 and four of XI567411.

White: All right. Is there anything else?

Kawamoto: No, that's all.

White: I see. Can we mail the order to you?

Kawamoto: Sure, but how long will it take to receive the order?

White: It will be delivered in three days or so. Would that be all right with you?

Kawamoto: Yes, that's fine.

White: Allow me to confirm your order. Two of TB053921 and four of XI567411 to be delivered by mail. We will process your order right away. Just to be sure, could I e-mail or fax the order confirmation later?

Kawamoto: All right.

White: Thank you. Should you have any questions or inconvenience, please contact us. Thank you for your order.