

Rogers: TW Electronics. Kate Rogers speaking. How may I help you?

Sasaki: This is Rie Sasaki from MC Cooking School in Tokyo. I'm calling to ask you about one of your products I saw at the home appliance exhibition held in Tokyo last week.

Rogers: Thank you for your inquiry. Could you tell me the name of the product or the item number?

Sasaki: Umm, it's the oven you've just put on the market. We're opening new cooking schools in Tokyo and Nagoya this fall. Your oven seems to be perfect for our classes.

Rogers: Thank you for your interest. Our new oven is more compactly designed and space saving than our older models. The oven has also made it possible to prepare meals even faster.

Sasaki: Those features are exactly what impressed me. We'd like to get an estimate for an order of 10 ovens.

Rogers: Certainly. I'd be happy to help you with that.

Sasaki: I'd also like to know when the products will be delivered and what kind of after-sale service there is.

Rogers: Of course. I'll get back to you with that information. If you have any further questions, please feel free to contact me anytime.

Sasaki: Thank you. I look forward to hearing from you.