

Brown: T&Y Company. Bianca Brown speaking. How may I help you?

Takeda: Hello, Bianca. This is Yoshio Takeda from MS Technology.

Brown: Hello, Mr. Takeda.

Takeda: Do you have Model HM1 and LO3 in stock?

Brown: Please wait a second while I check.

Takeda: All right.

Brown: Thanks for waiting. We have HM1 in stock, but we're out of LO3 at the moment.

Takeda: I see ... When do you expect to get more LO3s?

Brown: We're expecting a new shipment in three weeks.

Takeda: In three weeks ... that would be too late. Do you have any other products similar to LO3? We need three printers to install in the new sections by two weeks from Monday.

Brown: Let's see ... I would recommend XO5 which is more compact and energy-efficient than LO3. We have five XO5s left and we're running low. Would you like to order this along with HM1?

Takeda: Yes, please.