

Yamada: Thank you for calling Sugisaki Corporation. Keiko Yamada speaking. How may I help you?

Waltz: Hello, this is Brian Waltz from MO Company. May I speak to Mr. Ogawa, please?

Yamada: I'm afraid there're two people named Ogawa here. Would you happen to know his first name?

Waltz: Oh, it's Tadashi.

Yamada: One moment, please.

Yamada: I'm afraid he isn't at his desk at the moment. Can I take a message?

Waltz: Could you ask him to call me back when he returns?

Yamada: Certainly.

Waltz: Also, I'd like to speak with Ms. Brown about a new project.

Yamada: Please hold while I connect you.

Waltz: OK.

Yamada: Ms. Brown, you have a call from Mr. Brian Waltz of MO Company on Line 1. Shall I put him through?

Brown: Yes, please. Thanks.