From: Yu Ueda To: Isabelle Ryan

Subject: Your order (PMC-12345BC)

Dear Ms. Ryan,

Thank you for ordering from ABCDshopping.com.

This is to inform you that we have shipped your order (PMC-12345BC) today. Your item will arrive in around 10 days.

You can track the status of this order online by visiting your account at http://www.abcdshopping.com/account/

If you need to print an invoice, visit your account and view "recently shipped orders." You will find a button to print your invoice on the next page.

Please let us know if there is any delay beyond the time mentioned above or if you receive any damaged items.

Thank you again for shopping with us.

Yu Ueda Sales Manager ABCDshopping.com